

Appointment Policy

Welcome! Alternative Therapy is committed to your wellness and we are happy to be a partner with you in your health care. Whether you are coming for physical therapy, doctor visit, acupuncture or massage; we want you to get the most of each visit so it is important for you to keep your scheduled appointment. The office staff is dedicated to creating a calm and comfortable environment; this includes working with you for the appointment time that best suit your needs. We only ask that you be a diligent partner by remaining committed to your health and respecting our providers and this practice by keeping your pre-arranged appointments. Missing appointments or same day cancelations not only disrupts your therapy, but takes up valuable time when another patient could benefit from therapy. Please practice the following guidelines for your appointments:

RUNNING LATE - Please notify our office (941-727-1500) if you are running late for your appointment. BE AWARE: If you are running late, you are missing valuable treatment time that may not be extended.

NO-SHOWS/CANCELLATIONS - For the sake of your health, strive to keep all scheduled appointments. Cancelations must be made **24 hours prior** to the appointment time.

***PLEASE NOTE:** If you find you cannot make an appointment after business hours, please call and leave a message. We realize emergencies and illness can sometimes occur without 24 hours notice, however repeated cancellations will not be an accepted excuse for untimely notice.

PLEASE NOTE: A \$50 missed visit fee will be charged for no-show and cancellations with less than 24 hours notice. This amount is your responsibility as insurance will not cover a missed visit fee. To avoid the \$50 fee, call the office to reschedule any appointments you cannot attend 24 hours in advance.

I have read this policy and by signing below I am indicating that I understand and will adhere to this policy.

Patient Name (Printed)